



Office of the City Auditor  
Policies and Procedures

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**Title:** Vision Statement and Values

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*Stephen T. Meyer*

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**I. Purpose**

The attached statement of vision and values outlines how the Office of the City Auditor expects to serve the City.

## Vision and Values

*This is who we are and what we want to achieve.*

### Our Vision

**W**e want Austin to have the most accountable and responsive government in the country, one that citizens trust to use resources wisely and to serve their needs well. We see our Office as a catalyst for change and improvement, uniquely positioned and entrusted with special responsibilities for ensuring that government is accountable, transparent, and cost-effective. Through our work, we contribute to making Austin the most livable community in the country.

OCA's Vision is a statement of what we want to look like and how we will act to fulfill our Mission. While the Mission describes OCA's purpose, the Vision is a statement of how we would look when we are working well in relation to our environment and key stakeholders. The Vision provides inspiration to our staff. Further, the Vision clarifies OCA's direction and purpose, is future oriented, reflects high ideals and challenging ambitions, and captures our uniqueness and distinctive competence.

## Our Values

**Credibility** – OCA will work to earn and maintain the trust of Council, City Management, and the public by striving for excellence in all activities and by adhering to the highest standards of the governmental auditing profession.

**Integrity** – OCA will perform work with honesty, diligence, and responsibility and shall respect and contribute to the legitimate and ethical objectives of the organization it is auditing.

**Commitment** – OCA will provide accurate, timely, and relevant information to Council, City Management, and the public and will work with City Management to find solutions that improve accountability, transparency, and efficiency.

**Innovation** – OCA will strive to find unique solutions to problems and progressive methods for improving City government through continuous learning and improvement of staff's internal capacity.

**Objectivity** – OCA will be free of personal interests or outside influences in gathering, evaluating, and communicating information and will make a balanced assessment of all the relevant circumstances in forming judgments.

In a time when public confidence in many government institutions is low, it is vital to maintain organizational reliability. Our Values describe how we aspire to conduct ourselves as we perform our work. These Values comprise the code of behavior we will adhere to in dealing with our employees, our key stakeholders, and the public. These Values represent our operating principles in carrying out our Mission.