



Office of the City Auditor  
Policies and Procedures

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[Helen Niesner]

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**Purpose**

The following Guiding Principles for the Way We Work outline the quality, integrity and perspectives we strive to achieve in the OCA.

# Guiding Principles For the Way We Work

## *Quality*

We are here to make a difference; to add value to our community.

We will each do our sincere best, every day, one day at a time.

We will use processes, systems, and standards as tools to help us recognize quality and accomplish intended outcomes.

## *Office Perspective*

We believe our success depends on the success of each individual in the Office.

We will respect each person's dignity and recognize their contributions.

We will achieve our greatest success by working together.

## *Integrity*

We will act ethically and honestly in everything we do.

We will face difficult situations with due professionalism, awareness, and sincerity.

We will ever strive to enhance the public's trust of government.