



## SECTION 5 COMMUNITY DEVELOPMENT PROJECTS AND ACCOMPLISHMENTS



Small Business Development  
Commercial Revitalization  
Public Services  
Debt Service

## Section 5: Community Development

### Community Development Activity Tables

#### Small Business Development

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Identified as a high priority, the City of Austin commits a significant portion of its annual allocation of Community Development Block Grant (CDBG) funds, in addition to general funds, to help create and retain job opportunities through various economic development activities.

**NHCD OVERALL GOAL:** Assist 40,000 eligible families with services that lead to self-sufficiency annually by 2009 as measured by:

**COMMUNITY DEVELOPMENT GOAL:** Assist over 30,000 low-income households annually using the following strategies:

**Consolidated Plan Fiscal Year 2004-09 Small Business Development Strategy:** Serve low-income households and small businesses through the following strategies:

- A. Provide small business training and technical assistance
- B. Provide small business loans that lead to job creation
- C. Provide networking opportunities for small business owners
- D. Open new contracting opportunities for small businesses

Type of Community Development	Priority for Federal Funds	FY 2007-08 Goal	Funding Source	Total Expended	Actual Accomplishments
Small Business Development	High	68	CDBG, Section 108, GF, CDBG-Rev. Loan, EDI	\$935,254	87

## Section 5: Community Development

### Community Development Activity Tables

#### Community Development Bank

IDIS#s: 5114
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**Project Description:**

The Community Development Bank's (CDB) purpose is to provide funds to a Community Development Financial Institution (CDFI) to administer a loan program that provides flexible capital and technical assistance to small and minority businesses that are expanding or relocating to low-income areas. The performance goal for this program is job creation or retention for low- to moderate-income individuals.

**Accomplishments:**

In fiscal year 2007-08, the City continued to contract with PeopleFund for the CDB program. Small businesses funded by PeopleFund created six jobs and PeopleFund provided various loan-related services to 73 households. Even though PeopleFund's goal is job creation, they provide an array of services to small businesses including assisting businesses to access capital. PeopleFund provides loans to small businesses that allows more flexible lending criteria and financial structure than permitted by conventional banking. The CDB program assists PeopleFund's ability to promote lasting economic vitality to low-income people by implementing strategies that include job creation.

**Performance Measure:**

Accessibility for the purpose of creating economic opportunity.

Project	Activity	Con Plan Priority	Fund Source(s)	Fiscal Year 07-08 Funding	Accomplishment Goal from Action Plan	Expended	Actual Accomplishments
Community Development Bank	Community Development Bank	High	CDBG	\$177,896	5	\$143,632	6
Community Development Bank	Community Development Bank	High	GF	\$52,354		\$19,223	
			TOTAL	\$230,250	5	\$162,855	6

## Section 5: Community Development

### Community Development Activity Tables

#### Microenterprise Technical Assistance

IDIS#s: 5118
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**Project Description:**

The Microenterprise Technical Assistance Program provides operational funds for the administration of training and technical assistance for qualified microenterprises in the City of Austin. HUD defines a Microenterprise as either a business which has five or fewer employees, one being the owner, or an individual who the subrecipient determines is actively working towards developing a business that is expected to be a Microenterprise.

**Accomplishments:**

In fiscal year 2007-2008, NHCD continued to contract with BiGAustin (BiG) under the Microenterprise Technical Assistance program. BiG has an annual goal of assisting 33 existing microenterprises, or businesses that are expected to be micro-enterprises upon being formed. BiG provides assistance to low-income people to start a business or to expand their business. They do this through small business education that includes topics such as finance, industry standards, legal requirements, how to develop a business plan, and how to access capital. They also provide one-on-one technical assistance for businesses on a variety of business related subject matters.

**Performance Measure:**

Sustainability for the purpose of creating economic opportunity.

Project	Activity	Con Plan Priority	Fund Source(s)	Fiscal Year 07-08 Funding	Accomplishment Goal from Action Plan	Expended	Actual Accomplishments
Microenterprise Technical Assistance	Micro-enterprise Technical Assistance	High	CDBG	\$377,319	33	\$169,309	34
Microenterprise Technical Assistance	Micro-enterprise Technical Assistance	High	GF	\$52,875		\$23,109	
			TOTAL	\$430,194	33	\$192,418	34

## Section 5: Community Development Community Development Activity Tables

### Neighborhood Commercial Management Program

<b>IDIS #s:</b> 5153, 4712, 4736, 5233
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**Project Description:**

The Neighborhood Commercial Management Program (NCMP) is a revolving loan pool that provides gap financing to eligible businesses that have operated for two or more years. These small business loans, which provide gap financing, can be used for acquisition of land and improvements, various fixed costs, new construction, and leasehold improvements.

**Accomplishments:**

The NCMP Program met its annual goal through job creation in five businesses. One additional project will role over to fiscal year 2008-09; allowing the program to begin the new fiscal year in a good position to meet next year’s annual job creation goal. In addition, new outreach and marketing efforts have been successful with three new applications received. In fiscal year 2007-08, staff participated in three outreach events, that have further increased the number of inquiries and applications. Momentum for next year continues with the NCMP program having been authorized an allocation of \$3 million in additional HUD Section 108 Guaranteed Loan Funds to support additional NCMP activities. Volatile credit markets have impacted the program as businesses face difficulty in securing conventional financing. Staff continues to monitor the market impact on NCMP and may make program adjustments.

**Performance Measure:**

Accessibility for the purpose of creating economic opportunity.

Project	Activity	Con Plan Priority	Fund Source(s)	Fiscal Year 07-08 Funding	Accomplishment Goal from Action Plan	Expended	Actual Accomplishments
NCMP	NCMP	High	CDBG	\$493,750	25	\$110,911	43
NCMP	NCMP	High	CDBG-Rev. Loan	\$477,798		\$0	
NCMP	NCMP	High	Section 108	\$4,074,515		\$365,169	
			TOTAL	\$5,046,063	25	\$476,080	43

Project	Activity	Con Plan Priority	Fund Source(s)	Fiscal Year 07-08 Funding	Accomplishment Goal from Action Plan	Expended
NCMP Debt Service	NCMP Debt Service	High	CDBG	\$169,602	N/A	\$114,602
NCMP Debt Service	NCMP Debt Service	High	PI Sect108	\$125,585	N/A	\$55,000
			TOTAL	\$295,187	N/A	\$169,602

## Section 5: Community Development

### Community Development Activity Tables

#### Community Preservation and Revitalization

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**Project Description:**

The Community, Preservation, and Revitalization Program (CP&R) Business Loan Program provides financial assistance in the form of small business loans to financially and geographically qualified small businesses currently within or willing to locate in the CP&R Zone in East Austin.

**Accomplishments:**

The CP&R Program received seven applications for assistance in fiscal year 2007-08. The CP&R program served three businesses in fiscal year 2007-08. This resulted in a leveraging ratio of \$1 for every \$15 spent. The CP&R program participated in three events, two of which were City of Austin sponsored, which has increased the number of inquiries and applications requested to date.

**Performance Measure:**

Accessibility for the purpose of creating economic opportunity.

Project	Activity	Con Plan Priority	Fund Source(s)	Fiscal Year 07-08 Funding	Accomplishment Goal from Action Plan	Expended	Actual Accomplishments
Community, Preservation, and Revitalization	Community, Preservation, and Revitalization	High	GF	\$300,000	N/A*	\$93,801	3

\*The CP&R Program was not in the fiscal year 2007-08 Action Plan, but was implement by NHCD in fiscal year 2007-08.

## Section 5: Community Development

### Community Development Activity Tables

#### Façade Improvement Program

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**Project Description:**

This project provides financial assistance to owners of eligible commercial buildings for renovation/rehabilitation to exterior facades. The program provides up to \$30,000 to each business for Façade upgrades.

**Accomplishments:**

The facade program completed one project. Two other projects were contracted in fiscal year 2007-08. Due to delays they will not be completed until fiscal year 2008-09. The Façade Improvement program participated in three events, two of which were City of Austin sponsored, which led to increased program inquiries and applications.

**Performance Measure:**

Sustainability for the purpose of creating suitable living environments.

Project	Activity	Con Plan Priority	Fund Source(s)	Fiscal Year 07-08 Funding	Accomplishment Goal from Action Plan	Expended	Actual Accomplishments
Façade Improvement Program	Façade Improvement Program	High	EDI	\$349,225	5	\$10,100	1

## Section 5: Community Development

### Community Development Activity Tables

#### Community Revitalization

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**NHCD OVERALL GOAL:** Assist 40,000 eligible families with services that lead to self-sufficiency annually by 2009 as measured by:

**COMMUNITY DEVELOPMENT GOAL:** Assist over 30,000 low-income households annually using the following strategies:

**Consolidated Plan Fiscal Year 2004-09 Commercial Revitalization Strategy:** Serve low-income households, small businesses, and housing non-profit organizations, and provide commercial space through the following activities:

- A. Repair and renovate single family housing
- B. Build mixed income housing
- C. Support commercial development that leads to job creation \***
- D. Support neighborhood organizations
- E. Promote fair housing practices
- F. Promote historical preservation and renovation \***
- G. Ensure adequate infrastructure for revitalization \***
- H. Provide information to neighborhoods about City services.

\*These activities are outlined below. The other activities are included in the Public Services Section.

Type of Community Development	Priority for Federal Funds	FY 2007-08 Goal	Funding Source	Total Expended	Actual Accomplishments
Commercial Revitalization	High	4,917	CDBG, PI (CDBG), EDI, Section 108, PI (Section 108), GF	\$704,785	1,644

## Section 5: Community Development

### Community Development Activity Tables

#### East 11th/12th Streets Revitalization

IDIS #s: 5151
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**Project Description:**

The East 11th and 12th Streets redevelopment plan contains projects and programs that will lead to a sustained, improved and culturally rich area.

This revitalization uses a combination of federal, local and private resources to improve the community's economic well-being and quality of life. Public and private partnerships between business, financial, and non-profit organizations are key to spurring quality investment, commercial development, and job creation throughout the East 11th and 12th Streets corridors. Through the City's partnership with the Urban Renewal Agency and the Austin Revitalization Authority the revitalization area continues to receive focused attention and financial investment for activities such as, land acquisition, demolition of dilapidated structures, relocation of displaced people and local businesses, historic preservation, redevelopment of abandoned or substandard structures, infrastructure improvements, new mixed-use facility construction, and loans to existing small businesses for gap financing in exchange for job creation or retention.

These activities meet the national objectives of 1) benefit to low- and moderate-income persons and 2) aid in the prevention or elimination of slums or blight. The City plans had six activities in fiscal year 2007-08 towards the goals set in the redevelopment plan, most of them multi-year.

Key projects underway in fiscal year 2007-08 included new home construction in the Juniper-Olive Homeownership Program (See page 4-33 for more information) and construction of two community parking lots to assist businesses in the redevelopment area. In December 2008, the Urban Renewal Agency and the City will solicit proposals for redevelopment of two tracts: Block 16, the 900 block of E. 11th Street, and Block 17, the back half of the 1000 Block of East 11th Street, as well as preservation of the Detrick - Hamilton House located on the 900 block of E. 11th Street. Both of the solicitations incorporate the important community goals described above. The request for proposal for Block 16 includes a mixed-use development containing an affordable housing component. The request for proposal for Block 17 will include a component to encourage development of affordable housing.

## Section 5: Community Development

### Community Development Activity Tables

#### East 11/12th Street Revitalization

Project	Activity	Con Plan Priority	Fund Source(s)	Fiscal Year 07-08 Funding	Accomplishment Goal from Action Plan	Expended	Actual Accomplishments
East 11/12th Street Revitalization	East 11/12th Street Revitalization	High	CDBG	\$82,259	N/A	\$0	N/A

#### Part 1 - Job Creation

East 11/12th Street Revitalization - Part 1	East 11/12th Street Revitalization - Part 1	High	PI CDBG	\$181,597	6	\$0	0
East 11/12th Street Revitalization - Part 1	East 11/12th Street Revitalization - Part 1	High	Section 108	\$319,928		\$0	
			TOTAL	\$501,525	6	\$0	0

#### Part 2 - Microenterprise Assistance

East 11/12th Street Revitalization - Part 2	East 11/12th Street Revitalization - Part 2	High	CDBG	\$68,302	5	\$68,302	10
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#### Part 3 - Financial Assistance to For-Profits

East 11/12th Street Revitalization - Part 3	East 11/12th Street Revitalization - Part 3	High	Section 108	\$250,000	1,634	\$0	0
East 11/12th Street Revitalization - Part 3	East 11/12th Street Revitalization - Part 3	High	CDBG	\$72,829		\$72,829	
			TOTAL	\$322,829	1,634	\$228,581	0

#### Part 4 - Acquisition of Real Property

East 11/12th Street Revitalization - Part 4	East 11/12th Street Revitalization - Part 4	High	CDBG	\$1,178,043	1,635	\$106,253	0
East 11/12th Street Revitalization - Part 4	East 11/12th Street Revitalization - Part 4	High	Section 108	\$11,698		\$990	
			TOTAL	\$1,189,741	1,635	\$107,243	0

## Section 5: Community Development

### Community Development Activity Tables

#### Part 5 - Non-residential Historic Preservation

Project	Activity	Con Plan Priority	Fund Source(s)	Fiscal Year 07-08 Funding	Accomplishment Goal from Action Plan	Expended	Actual Accomplishments
East 11/12th Street Revitalization - Part 5	East 11/12th Street Revitalization - Part 5	High	CDBG	\$ 361,068	3	\$ 56,068	0
East 11/12th Street Revitalization - Part 5	East 11/12th Street Revitalization - Part 5	High	Section 108	\$ 236,459		\$ -	
			TOTAL	\$ 597,527	3	\$ 56,068	0

#### Part 6 - Parking Facilities

East 11/12th Street Revitalization - Part 6	East 11/12th Street Revitalization - Part 6	High	CDBG	\$228,581	1,634	\$228,581	1,634
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#### Administration

East 11/12th Street Revitalization - Admin	East 11/12th Street Revitalization - Admin	High	CDBG	\$125,411	N/A	\$99,014	N/A
East 11/12th Street Revitalization - Part 5	East 11/12th Street Revitalization - Part 5	High	GF	\$194,477	N/A	\$72,748	N/A
			TOTAL	\$319,888	N/A	\$171,762	N/A

#### Debt Service

Project	Activity	Con Plan Priority	Fund Source(s)	Fiscal Year 07-08 Funding	Accomplishment Goal from Action Plan	Expended
East 11/12th Street Revitalization	East 11/12th Street Debt Service	High	CDBG	\$877,456	N/A	\$877,455
East 11/12th Street Revitalization	East 11/12th Street Debt Service	High	PI Sec 108	\$314,380	N/A	\$0
			TOTAL	\$1,191,836	N/A	\$877,455

## Section 5: Community Development Community Development Activity Tables

### East 11th/12th Streets Revitalization, Part 1 - Job Creation

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**Project Description:**

This project creates and/or retains jobs for low- and moderate-income individuals by providing small business loans. Borrowing entities may be eligible for gap financing for up to 40 percent of eligible project costs.

**Accomplishments:**

Under the subrecipient agreement with the Austin Revitalization Authority (ARA), two jobs were to be created by the end of fiscal year 2007-08. While ARA continued to meet with a number of businesses and individuals wanting to locate in the area, no jobs were realized.

The program did not realize its goal of creating low- to moderate-income jobs in part to a decrease in development effected by the change in market conditions, and the reevaluation and restructuring of the development plans for the E. 11th and 12th Streets. This program, however, is a multi-year program and anticipates meeting the job creation goals in fiscal year 2008-09. An East 11th and 12th Street project located in the 1200 block of E. 12th Street is currently under construction and is scheduled be completed in March 2009. When completed and leased, it will result in seven new jobs.

**Performance Measure:**

Accessibility for the purpose of creating economic opportunity.

Project	Activity	Con Plan Priority	Accomplishment Goal from Action Plan	Actual Accomplishments
East 11/12th Street Revitalization	East 11/12th Street Revitalization	High	6	0

## Section 5: Community Development

### Community Development Activity Tables

#### East 11th/12th Streets Revitalization, Part 2 - Microenterprise Assistance

IDIS #s: 4963
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**Project Description:**

This project provides funding to a non-profit within the East 11th and 12th Streets corridor. In return this non-profit provides technical assistance to certified Microenterprises. HUD defines a Microenterprise as either a business which has five or fewer employees, one being the owner, or an individual who is actively working towards developing a business that is expected to be a Microenterprise.

**Accomplishments:**

The Austin Revitalization Authority (ARA), through a subrecipient agreement with the City, was contracted to provide training and technical assistance to certified Microenterprises in fiscal year 2007-08. The ARA provided this training and assistance to ten microenterprises and well exceeded their goal of five.

**Performance Measure:**

Sustainability for the purpose of creating economic opportunity.

Project	Activity	Con Plan Priority	Accomplishment Goal from Action Plan	Actual Accomplishments
East 11/12th Street Revitalization	East 11/12th Street Revitalization	High	5	10

## Section 5: Community Development

### Community Development Activity Tables

#### East 11th/12th Streets Revitalization, Part 3 - Financial Assistance to For-Profits

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**Project Description:**

This project will increase new goods and services offered in the area by providing loans to new businesses that open in or relocate to the area.

**Accomplishments:**

No loans were provided to businesses that would bring in new goods and services to the revitalization area in fiscal year 2007-08. This was due in part to change in market conditions and the reevaluation and restructuring of the development plans for E. 11th and 12th Streets corridors. Once development is underway, opportunities to provide loans within the corridors will occur. The program goal of serving 1,634 households is based on a percentage of the number of low- and moderate-income households that live in the E. 11th and 12th Street census tract. HUD defines qualifying census tracts for use with CDBG funds as those that have 51 percent or more residents that have low- or moderate-incomes.

**Performance Measure:**

Affordability for the purpose of creating economic opportunity.

Project	Activity	Con Plan Priority	Accomplishment Goal from Action Plan	Actual Accomplishments
East 11/12th Street Revitalization	East 11/12th Street Revitalization	High	1,634	0

## Section 5: Community Development

### Community Development Activity Tables

#### East 11th/12th Streets Revitalization, Part 4 - Acquisition of Real Property

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**Project Description:**

This project will prevent and eliminate slum and blight influences in the area through the acquisition of vacant land and dilapidated structures, demolition of dilapidated structures, relocation of displaced owners or tenants and disposition of acquired property. The goal is to develop the acquired property and restore the once thriving mix of uses and activities along the corridors. The accomplishment goal from this activity can only be realized with the acquisition of property, which can require several years of work.

**Accomplishments:**

No new acquisitions were completed under this program in fiscal year 2007-08. This was due to changes in market conditions, and state law governing acquisitions under the threat of eminent domain. This program, however, is a multi-year program and anticipates meeting the program goal once development begins in the corridor. The program goal of serving 1,634 households is based on a percentage of the number of low- and moderate-income households that live in the E. 11th and 12th Street census tract. HUD defines qualifying census tracts for use with CDBG funds as those that have 51 percent or more residents that have low- or moderate-incomes.

**Performance Measure:**

Sustainability for the purpose of creating economic opportunity.

Project	Activity	Con Plan Priority	Accomplishment Goal from Action Plan	Actual Accomplishments
East 11/12th Street Revitalization	East 11/12th Street Revitalization	High	1,635	0

## Section 5: Community Development

### Community Development Activity Tables

#### East 11th/12th Streets Revitalization, Part 5 - Non-residential Historic Preservation

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**Project Description:**

This project will provide financial assistance to owners of eligible historic commercial or civic dilapidated buildings for renovation activities to prevent and eliminate the slum and blight influences in the area.

**Accomplishments:**

Many of the proposed historical preservation activities proposed for this area were postponed during fiscal year 2007-08, but are anticipated to begin in fiscal year 2008-09. This was due to changes in market conditions, and the reevaluation and restructuring of the development plans for the E. 11th and 12th Street corridors.

**Performance Measure:**

Sustainability for the purpose of creating economic opportunity.

Project	Activity	Con Plan Priority	Accomplishment Goal from Action Plan	Actual Accomplishments
East 11/12th Street Revitalization	East 11/12th Street Revitalization	High	3	0

## Section 5: Community Development Community Development Activity Tables

### East 11th/12th Streets Revitalization, Part 6 - Parking Facilities

IDIS #s: 4898
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**Project Description:**

This project will provide funds for the development of community parking lots to support the economic growth of the area.

**Accomplishments:**

Two new parking facilities were completed during fiscal year 2007-08. With the construction of these two facilities added to the one existing facility, the area now has a total of 47 parking spaces for convenient parking and easy access to local businesses located in the East 11th Street and 12th Street revitalization area. The program goal of serving 1,634 households is based on a percentage of the number of low- and moderate-income households that live in the E. 11th and 12th Street census tract. HUD defines qualifying census tracts for use with CDBG funds as those that have 51 percent or more residents that have low- or moderate-incomes.

**Performance Measure:**

Sustainability for the purpose of creating suitable living environments.

Project	Activity	Con Plan Priority	Accomplishment Goal from Action Plan	Actual Accomplishments
East 11/12th Street Revitalization	East 11/12th Street Revitalization	High	1,634	1,634

## Section 5: Community Development

### Community Development Activity Tables

#### Public Services

The City of Austin assists in the provision of public services for the benefit of low- and moderate-income neighborhoods and residents. These funds are also used to improve the quality of life in priority neighborhoods and assist residents in becoming more self-sufficient. HUD allows, and the City allocates, up to 15 percent of the annual Community Development Block Grant (CDBG) allocation to provide funds for public services to low- and moderate-income residents and neighborhoods. The City also allocates additional local funds to support public services.

**NHCD OVERALL GOAL:** Assist 40,000 eligible families with services that lead to self-sufficiency annually by 2009 as measured by:

**COMMUNITY DEVELOPMENT GOAL:** Assist over 30,000 low-income households annually using the following strategies:

**Community Revitalization Strategy:** Serve low-income households, small businesses, and housing non-profit organizations, and provide commercial space through the following activities:

- A. Repair and renovate single family housing
- B. Build mixed income housing
- C. Support commercial development that leads to job creation
- D. Support neighborhood organizations\***
- E. Promote fair housing practices\***
- F. Promote historical preservation and renovation
- G. Ensure adequate infrastructure for revitalization
- H. Provide information to neighborhoods about City services\***

**Consolidated Plan Fiscal Year 2004-09 Public Services Strategy:** Serve low-income households through the following activities:

- A. Increase access to quality childcare\***
- B. Support access to existing senior services\***
- C. Improve available services for youth\***
- D. Support access to adult basic education\***
- E. Provide job training for Housing Authority residents

\* These activities are described below. The other activities are either included in the Commercial Revitalization Section or the housing section.

Type of Community Development	Priority for Federal Funds	FY 2007-08 Goal	Funding Source	Total Expended	Actual Accomplishments
Public Services	High	33,897	CDBG, PI (CDBG), GF, HTF	\$1,550,865	50,294

## Section 5: Community Development

### Community Development Activity Tables

#### Child Care Services

<b>IDIS#s:</b> 5088, 5089, 5090, 5091, 5093
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**Project Description:**

This program increases the supply of quality child care by providing services to children from low-income families whose gross income is less than 200 percent of Federal Poverty Guidelines and who reside within the Austin city limits. The components of the program serve families in crisis, children of teen parents who are attending school, and families in work, school, or job training. The City of Austin's Health and Human Services Department (HHSD) contracts with the child care providers for the services.

**Accomplishments:**

Accessible child care services provided to low-income families help them move toward financial stability. Examples of client families served are homeless or near-homeless families; families in crisis due to illness, incarceration, or domestic violence; teen parents working to finish high school; and very-low-income families. The children of these families were provided a child care environment that was safe, predictable, and encouraged learning and optimal development. More children were served than estimated due to one contractor drawing down contract funds earlier in the year and serving more children. The children were served with non-CDBG funds once CDBG funds were fully expended.

**Performance Measure:**

Accessibility for the purpose of creating suitable living environments.

Project	Activity	Con Plan Priority	Fund Source(s)	Fiscal Year 07-08 Funding	Accomplishment Goal from Action Plan	Expended	Actual Accomplishments
Child Care Services	Child Care Services	High	CDBG	\$683,938	324	\$585,653	384
Child Care Services	Child Care Services	High	GF	\$78,006		\$78,006	
			TOTAL	\$761,944	324	\$663,659	384

## Section 5: Community Development

### Community Development Activity Tables

#### Tenant's Rights Assistance

IDIS#: 5094
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**Project Description:**

The Tenant's Rights Assistance program objectives are: 1) facilitate mediation services between landlords and low- to moderate-income tenants, resulting in completing health and safety related repairs to rental units, which will help maintain reasonable habitability standards; 2) provide direct counseling and technical assistance to low-income renters regarding tenant/landlord issues; 3) provide public education and information through workshops and public forums on landlord/tenant relationships and educate renters on their rights as well as their responsibilities under the law; and 4) identify fair housing complaints that may be investigated which may assist in resolving, reducing or minimizing discriminatory housing practices.

**Accomplishments:**

In fiscal year 2007-08, the program's goal was to provide services to 549 tenants, of whom 51 percent would have incomes that were 80 percent or below the median family income for Austin. The City continued to contract with the Austin Tenants' Council to provide services for this program. The growing need for these services is evident by the large number of clients that are being served.

**Performance Measure:**

Accessibility for the purpose of creating suitable living environments.

Project	Activity	Con Plan Priority	Fund Source(s)	Fiscal Year 07-08 Funding	Accomplishment Goal from Action Plan	Expended	Actual Accomplishments
Tenant's Rights Assistance	Tenant's Rights Assistance	High	CDBG	\$322,706	549	\$224,764	648
Tenant's Rights Assistance	Tenant's Rights Assistance	High	GF	\$30,652		\$30,652	
			TOTAL	\$353,358	549	\$255,416	648

## Section 5: Community Development

### Community Development Activity Tables

#### Housing Information and Referral

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**Project Description:**

The Housing Information and Referral Program (HIRS) provides technical assistance and referrals regarding affordable housing information and other social service programs through Neighborhood Housing and Community Development (NHCD) and Austin Housing Finance Corporation (AHFC) by telephone and the NHCD website. Any household is eligible and can access the HIRS services.

**Accomplishments:**

A total of 44,370 individuals utilized the Housing Information & Referral Services (HIRS) program during fiscal year 2007-08. In April 2008, the City of Austin initiated new software to provide data driven insights into web site traffic. On average, the number of unique web visitors that accessed our site for housing program information during fiscal year 2007-08 was 38,688. The remaining 5,682 HIRS customers were telephone referrals for internal and external programs and services.

**Performance Measure:**

Accessibility for the purpose of creating suitable living environments.

Project	Activity	Con Plan Priority	Fund Source(s)	Fiscal Year 07-08 Funding	Accomplishment Goal from Action Plan	Expended	Actual Accomplishments
Housing Information and Referral	Housing Information and Referral	High	GF	\$105,934	28,977	\$38,829	44,370
			TOTAL	\$105,934	28,977	\$38,829	44,370

## Section 5: Community Development

### Community Development Activity Tables

#### Housing Smarts Counseling

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**Project Description:**

Housing Smarts, an AHFC housing counseling program, offers housing counseling to City of Austin residents at 80 percent or below of MFI. Class participants learn financial literacy skills, homebuyer education and foreclosure prevention. The program offers individual housing counseling session participants. The program uses the Neighborworks America's housing counseling curriculum.

**Accomplishments:**

In fiscal year 2007-08, Housing Smarts completed the second year of its program having added all components within the Housing Smarts Guidelines well under its three year timeline. The components include pre-homeownership purchase classes, post-homeownership classes (which focuses on foreclosure prevention), one-on-one counseling for those who have completed their pre-purchase class and want to develop a specific plan and time-line to buy a home, train the trainer program, and Housing Smarts Orientation Sessions.

The Train the Trainer scholarship was implemented, and awarded for the first time. Housing Smarts Orientation sessions were also implemented, which are comprised of credit, budget, and money management components. The orientation session format is used in outreach, and is also offered to City of Austin employees through TRAIN, the City of Austin training registration site. The Housing Smarts program well exceeded its annual goal of 180 students due to increased demand, with 354 students receiving classroom instruction in both English and Spanish when needed.

**Performance Measure:**

Accessibility for the purpose of creating suitable living environments.

Project	Activity	Con Plan Priority	Fund Source(s)	Fiscal Year 07-08 Funding	Accomplishment Goal from Action Plan	Expended	Actual Accomplishments
Housing Smarts	Housing Smarts	High	HTF	\$212,430	180	\$106,872	354

## Section 5: Community Development

### Community Development Activity Tables

#### Neighborhood Support Services

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**Project Description:**

The Neighborhood Support Services program assists in the creation of working partnerships in priority neighborhoods to improve the quality of life and increase residents participation in neighborhood activities. Priority neighborhoods are those where, according to census data, the majority of residents' income is at 80 percent or below of MFI.

**Accomplishments:**

The Neighborhood Support Program, through services coordinated by NHCD staff, provided a great deal of services to the community during fiscal year 2007-08. These services included: coordination of safety events in ten different East Austin Neighborhoods, work with East Austin Neighborhood Associations to create neighborhood newsletters, assistance with Neighborhood Watch Program implementation in various neighborhoods, plans for a neighborhood clean up in conjunction with the Raise the Roof event, one NeighborFest event, five child safety events, and collaborations with city departments and other organizations for community service events. Fifteen neighborhoods received services through this program. Staff worked with neighborhood and non-profit organizations to facilitate these different activities. The Neighborhood Support program exceeded the goal from the Action Plan in fiscal year 2007-08 due to the increase in demand for safety and community events.

**Performance Measure:**

Accessibility for the purpose of creating suitable living environments.

Project	Activity	Con Plan Priority	Fund Source(s)	Fiscal Year 07-08 Funding	Accomplishment Goal from Action Plan	Expended	Actual Accomplishments
Neighborhood Support Services	Neighborhood Support Services	High	CDBG	\$24,799	3,500	\$0	4,122
Neighborhood Support Services	Neighborhood Support Services	High	GF	\$144,225		\$144,225	
			TOTAL	\$169,024	3,500	\$144,225	4,122

## Section 5: Community Development

### Community Development Activity Tables

#### Senior Services

<b>IDIS#s: 5092</b>
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**Project Description:**

The Health and Human Service Department (HHSD), contracts with a subrecipient, Family Eldercare to provide services that help prevent and protect seniors from becoming victims of abuse, neglect, or exploitation. Persons must meet income, age, & residential eligibility requirements.

**Accomplishments:**

Family Elder Care (FEC) exceeded its fiscal year 2007-08 goal due to increased demand, increased capacity for transitional housing, and the provision of services to more couples. FEC provided assistance to seniors in, or at risk of, abusive, neglectful, or exploitative situations. FEC also provided assistance so that seniors could maintain independence through home care services; money management services, and temporary shelter.

**Performance Measure:**

Accessibility for the purpose of creating suitable living environments.

Project	Activity	Con Plan Priority	Fund Source(s)	Fiscal Year 07-08 Funding	Accomplishment Goal from Action Plan	Expended	Actual Accomplishments
Senior Services	Senior Services	High	CDBG	\$106,864	208	\$106,864	257
Senior Services	Senior Services	High	GF	\$65,864		\$19,259	
			TOTAL	\$172,728	208	\$126,123	257

## Section 5: Community Development

### Community Development Activity Tables

#### Youth Support Services

IDIS#: 5098
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**Project Description:**

The Youth and Family Assessment Center (YFAC) provides access to holistic, wraparound services and support to youth who are designated at-risk and their families. The program has three components that provide differing levels of intervention and support: school-based intensive wraparound, community-based wraparound, and summer camps.

**Accomplishments:**

Youth and Family Assessment Center (YFAC) met their fiscal year accomplishment goal and served youth designated at-risk, as well as and their families. The services and supports were individualized to the youth and family, and were delivered utilizing the wraparound model. The interventions focused on the areas of basic needs, mental health services, educational support and social enrichment. YFAC services continue to be accessed through designated schools and community centers.

**Performance Measure:**

Accessibility for the purpose of creating suitable living environments.

Project	Activity	Con Plan Priority	Fund Source(s)	Fiscal Year 07-08 Funding	Accomplishment Goal from Action Plan	Expended	Actual Accomplishments
Youth Support Services	Youth Support Services	High	CDBG	\$246,281	159	\$199,987	159
Youth Support Services	Youth Support Services	High	GF	\$22,118		\$15,754	
			TOTAL	\$268,399	159	\$215,741	159

## Section 5: Community Development

### Community Development Activity Tables

#### ARCH Homeless Shelter Debt Service

<b>IDIS#s: 5152</b>
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**Project Description:**

The City secured a \$6 million HUD Section 108 Loan Guarantee to construct a homeless shelter, resource center and health clinic in downtown Austin. The facility was opened in April 2004. Repayment of the Section 108 Loan in fiscal year 2008-09 will be from the balance of the original Section 108 Loan. The loan is scheduled to be repaid in 2022.

Project	Activity	Con Plan Priority	Fund Source(s)	Fiscal Year 07-08 Funding	Accomplishment Goal from Action Plan	Expended
ARCH Homeless Shelter Debt Service	ARCH Homeless Shelter Debt Service	High*	CDBG	\$571,663	NA	\$522,445
ARCH Homeless Shelter Debt Service	ARCH Homeless Shelter Debt Service	High*	PI (CDBG)	\$168,000		\$0
ARCH Homeless Shelter Debt Service	ARCH Homeless Shelter Debt Service	High*	Section 108	\$957,395		\$0
			TOTAL	\$1,697,058	NA	\$522,445

#### Millennium Youth Center Debt Service

<b>IDIS#s: 5154</b>
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**Project Description:**

The City secured a \$7.8 million HUD Section 108 Loan Guarantee to construct a youth entertainment center in central east Austin. The facility was opened in June 1999 and interim financing began in 1997. Repayment of the Section 108 Loan will be in the form of annual payments from current and future CDBG funds for a 20-year period ending in 2016. The City is considering refinancing this loan at a lower interest rate.

Project	Activity	Con Plan Priority	Fund Source(s)	Fiscal Year 07-08 Funding	Accomplishment Goal from Action Plan	Expended
Millennium Debt Service	Millennium Debt Service	High*	CDBG	\$753,561	NA	\$753,259

\*This money was allocated in fiscal year 2003-04 before the Con Plan Priority was changed to a Medium Priority.