



Violations 2009	Jan	Feb	Mar	Apr	May	Jun	Jul	Oct	Nov	Dec	YTD
General Violations											
No show for EQ reservation w/out notifying staff	4	3	1	1							9
Incomplete contract				1							1
Fails to check in equipment on time		3	1	1							5
Disproportionate use of equipment to amount of programming				1							1
Food or drink in studios											
Abuse of computers or telephone											
Use of resources without following procedures											
Fails to submit a trouble report											
Disrupts a training session											
Disproort use of equipment to amount of programming			1								1
Severe Violations											
Abuses or damages any resource	2										2
Submits a check w NSF	1										1
Violates the warranties	1	1		1							3
Late or no show for live program											
Late return of equipment											
Failure to cancel live show 48 hours in advance											
Attempts to repair equipment											
Represents self as employee of channelAustin											
Disrupts normal operations		1									1
Receives three general violations within a year											
Commercialism			1								1
Totals	8	8	4	5	0						25

Grievances 2009

No.	Date	Issue	Status/Resolution
1	01/16/09	Not allowed to have witnesses at meeting; violations discussed with others.	ChannelAustin attorney wrote grievant a letter dated 2/2/09 responding to both grievances and stating the dispositions of them.
2	01/26/09	Appeal of severe violation. Same grievant as #1	Also addressed in letter of 02/02/09.
3	02/09/09	Guest filed grievance about rudeness by staff	Guest was contacted and asked to meet with director of Producer Services. Meeting scheduled, then canceled by guest. Producer Services has interviewed staff concerning incident. Awaiting guest's ability to come in and interview.
4	05/13/09	Alleged false accusations by management and training staff	On advice of attorney, ChannelAustin is suspending all communication with producer, pending litigation by producer