



Request ID Number _____ (City Use Only)

FREE TOILET PROGRAM RESIDENTIAL APPLICATION FORM

v 07/2008

PLEASE FILL OUT COMPLETELY:

Water Utility Account #: _____ () Single Family () Duplex () Triplex () Fourplex () Condo

Name (print) _____

Home Phone: _____ Day Phone _____ Mobile Phone: _____

Installation Address: _____ Zip Code: _____

Mailing Address (if different) _____ Zip Code: _____

E-mail Address: _____

HOUSEHOLD INFORMATION:

How many bathrooms: _____ # people in household: _____ Total # of toilets being replaced: _____ Year home was built: _____

TOILETS REQUESTED:

I want: _____ # round bowl toilets* – FREE _____ # elongated handicap toilets - \$21.10+ tax

Name of person picking up toilets if different (photo ID required): _____

I am applying for a medical fee waiver and have attached the required documentation (see guidelines for details).

STATEMENT OF ACCEPTANCE OF TERMS:

I have read and understand the Toilet Replacement Program requirements as stated in the Program Guidelines. I understand that I must dispose of any replaced toilets so that they cannot be reused.

Applicant's signature: _____ Date: _____

CITY OF AUSTIN USE ONLY

Toilets installed by *licensed* plumber: _____

Name: _____ License Number: _____

Installation Date: _____ Receipt Received On: _____

Total Installation Cost: _____ Amount of installation rebate: _____

Notes: _____ Approval: _____

**AUSTIN WATER UTILITY – WATER CONSERVATION
FREE TOILET PROGRAM FOR RESIDENTIAL CUSTOMERS
APPLICATION GUIDELINES**

07/2008

The City of Austin offers a Toilet Replacement Program that enables residential water customers to replace their old toilets with efficient water-conserving toilets in order to save water and money. Customers may choose the Free Toilet or Toilet Rebate Programs.

Customers who receive water from the City of Austin or a qualifying water district can replace a maximum of three toilets per household with water efficient models. Toilets being replaced must have been installed before January 1, 1996 (except in the case of HET Upgrades under the Toilet Rebate Program).

- **FREE TOILETS** Participants receive high-performing, high-efficiency toilets that use 1.28 gallons per flush. Free toilets are standard-height, round-bowl Niagara EcoLogic toilets. For an additional charge of \$21.10 plus tax per toilet, elongated-bowl ADA-compliant (17”) models are available.
- **INSTALLATION REBATE** Participants in the Free Toilet Program who have toilets installed by a *licensed plumber* may apply for a \$60 per toilet installation rebate. To apply, forward a legible copy of the plumber’s invoice to the address below. Invoices must show plumber’s valid license number, installation date, labor costs for installation (separate from other charges), and installation address.
- **TOILET REBATES** Please separate application and guidelines to participate in the Toilet Rebate Program

FREE TOILET PROGRAM QUALIFICATIONS

- Toilet(s) must be installed in a property that receives water from Austin Water Utility, Anderson Mill MUD, Rollingwood, WCID #10, Lost Creek, Shady Hollow, or Wells Branch MUD.
- There is a limit of three toilets per property (if there are three bathrooms) through any combination of programs.
- Free toilets must replace existing toilets installed before January 1, 1996.
- Old toilets cannot be reused. Participants agree to destroy or disable their old toilet(s).
- Participants are encouraged to install water efficient showerheads using 2.5 gallons per minute or less.

FREE TOILET PROGRAM DETAILS

- ❑ Participants will be issued vouchers to pick up toilets approximately seven to ten working days after Water Conservation receives the application.
- ❑ Participants may choose the white, standard-height round-bowl model, or pay an additional \$21.10+ tax directly to the vendor to receive a 17-inch tall ADA-compliant (handicap) model with an elongated bowl.
- ❑ Customers with a medical need for an ADA-compliant toilet may apply for a fee waiver for by including with their application a signed letter or prescription from their doctor confirming the need. Letters should be on office letterhead with a phone number.
- ❑ Be prepared to pick up toilets promptly when applying. Vouchers expire in 2-4 weeks from issuance.
- ❑ Participant must call 974-2199 to notify the City after toilets are installed.
- ❑ When participant picks up the toilet(s), he/she can request free low-flow showerhead(s) from the supplier. The participant is responsible for installing toilets and showerheads.
- ❑ To apply for the \$60.00 installation rebate, send a copy of the plumber’s invoice to Water Conservation. You may not apply for an installation rebate at a property you own, rent, or manage if you are a licensed plumber or own a plumbing company unless the installation is done by another company.
- ❑ Participants who fail to install toilets must call 974-2199 to arrange for return, or they may be charged **\$90 per toilet to the property’s water account** to reimburse the City for the toilet cost.

WHAT TO DO NEXT

FREE TOILET OPTION

1. Submit completed application
2. Wait to receive voucher (7-10 working days from receipt of application)
3. Follow instructions included with voucher to pick up toilets – note expiration and installation deadlines
4. Install toilets by voucher deadline
5. Call 974-2199 to notify City of installation.
6. If applicable, submit plumber receipts for installation rebate (include license number, costs, installation address and applicant name)

SUBMIT APPLICATIONS/RECEIPTS TO:

Water Conservation Program
City of Austin
P.O. Box 1088
Austin, TX 78767
FAX (512) 974-6548

QUESTIONS? CALL 974-2199

*The City of Austin is committed to compliance with the Americans with Disabilities Act. Reasonable modifications and equal access to communications will be provided upon request.
Please call 974-3500 for information.*